



Do you want to purchase PennTex products such as an alternator, regulator, complete charging system or alternator parts? Our products are sold through a network of Warehouse Distributors and Stocking Service Distributors. You can contact them by going to the WD/SSD Distributor lists on the web site. We do not have alternators for sale on our web site or at on-line auctions or shopping web sites. Most of our Distributors have web addresses and PennTex parts can be purchased from them. PennTex Industries, Inc. does not sell remanufactured or "rebuilt" alternators. Our distributors may have alternators for sale that they have remanufactured or converted using PennTex replacement parts. If you have any questions at all about a part represented to be PennTex, please contact us.

**Sales Distribution:** PennTex Industries uses an aftermarket sales distribution structure with three main categories: Warehouse Distributor, Stocking Service Distributor, and Certified Reman Distributor for the PX-8 BCK Conversion Kit. These categories define sales and service capabilities so customers can find PennTex products quickly through knowledgeable sources.

**Warehouse Distributor (WD)** - Primary sales channel for aftermarket sales with stocking requirements and a minimum annual sales volume to maintain WD status. WDs with service capability are listed in the service distributor category as well as the distributor category of our web site. PennTex forwards sales leads to WDs from customers in their region interested in purchasing PennTex products. A Warehouse Distributor normally has a PennTex inventory about three times that of a Stocking Service Distributor.

**Stocking Service Distributor (SSD)** - Secondary sales channel for aftermarket sales with stocking requirements and a minimum annual sales volume to maintain SSD status. PennTex forwards sales leads to SSDs from customers in their region interested in purchasing PennTex products. An SSD has service capabilities with a smaller PennTex inventory than a WD.

**PX-8 Conversion Certified Reman Distributor (CRD)** – WD or SSD that has been certified by PennTex and authorized to purchase and redistribute the PX-8 BCK conversion kit. This unique kit allows CRDs to easily convert oil-cooled 50DN belt drive alternators to an air-cooled PX-833. There are several CRDs that function as repair centers for Warehouse Distributors.

Are you a customer needing PennTex replacement parts? Click here to go to a WD/SSD/CRD list. If you have questions call PennTex at 877-590-7366.

Are you a customer or shop with a possible PennTex Warranty repair? Call us during business hours at 817-590-2818, toll free at 877-590-7366, fax us at 817-590-0398, or download our web site Warranty Paperwork by clicking here. Any Warranty issues are handled directly with Penntex to reduce down time and red tape.

Are you a company or shop that would like to sell or service PennTex products? Contact us at [sales@penntexusa.com](mailto:sales@penntexusa.com).

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