

# PennTex INDUSTRIES, INC.

CORPORATE OFFICE:  
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MANUFACTURING PLANT:  
7620 Flagstone, Ft. Worth, TX 76118  
Service/ Tech Toll-Free Line: 877-590-7366  
Service/ Tech Fax Line: 817-590-0398

## PENNTEX WARRANTY CLAIM FORM FOR DOWNLOAD

\*\*\*\*\* Note: ***BOLD-ITALICIZED*** areas are required fields for proper warranty evaluation. \*\*\*\*\*

**CLAIM DATE:** \_\_\_\_\_

<b>Alternator Model #: PX-</b>	<b>SERIAL #:</b>
<b>Regulator Model #: PX-</b>	<b>SERIAL #:</b>

**SHOP NAME:** \_\_\_\_\_ **PHONE #:** \_\_\_\_\_

**CONTACT:** \_\_\_\_\_ **ADDRESS:** \_\_\_\_\_

**CITY:** \_\_\_\_\_ **STATE:** \_\_\_\_\_ **ZIP:** \_\_\_\_\_ **FAX#:** \_\_\_\_\_

**EMAIL ADDRESS:** \_\_\_\_\_

YOUR REPAIR ORDER # \_\_\_\_\_

YOUR SHOP FLAT RATE: \$ \_\_\_\_\_ PER HOUR

Note: FOR US TO COMPLETE YOUR WARRANTY PAPERWORK, THIS FORM AND A FINAL COPY OF YOUR REPAIR INVOICE NEED TO BE RETURNED WITH YOUR OLD PARTS. REIMBURSEMENT FOR COVERED LABOR REQUIRES A NUMBERED INVOICE BECAUSE YOU ARE NOT REIMBURSED FROM THIS WARRANTY FORM ALONE.

VEHICLE OWNER (END USER) DATA: **VEHICLE OWNER:** \_\_\_\_\_

**CONTACT:** \_\_\_\_\_ **PHONE NUMBER:** \_\_\_\_\_

VEHICLE DATA: VEHICLE # \_\_\_\_\_

**OEM MANUFACTURER:** \_\_\_\_\_ **YEAR:** \_\_\_\_\_ **MODEL:** \_\_\_\_\_ **ENGINE:** \_\_\_\_\_

**VIN #** \_\_\_\_\_ **MILEAGE:** \_\_\_\_\_ **BUILD DATE:** \_\_\_\_\_

**BODY MANUFACTURER:** \_\_\_\_\_ **VEHICLE IN-SERVICE DATE:** \_\_\_\_\_

PennTex pays UPS Ground freight charges. If you want faster shipping, the difference in costs between Ground and Air can be deducted from your labor payment. Highlight the appropriate shipping below: If nothing is highlighted then UPS Ground is used.

**UPS Ground**    **UPS 3 Day**    **UPS 2 Day**    **UPS Next Day**    **UPS Next Day (Saturday)**

PennTex includes a prepaid UPS return tag to send back your defective parts.     If you do not have daily UPS pickup,   
Please highlight this box if you have an everyday UPS pickup at your address.    highlight the box on the right.

(Note: ALTERNATORS WITH BURNED OUTPUT POSTS ARE NOT COVERED BY WARRANTY. ALTERNATORS THAT HAVE BEEN PAINTED, SANDBLASTED, OR REBUILT USING NON-PENNTEX PARTS ARE AUTOMATICALLY EXCLUDED FROM ANY WARRANTY COVERAGE.) ANY ADDITIONAL INFORMATION:

YOUR TOTAL LABOR AMOUNT (IF KNOWN)

\$ \_\_\_\_\_

**Note: *BOLD-ITALICIZED* areas are required fields for proper warranty evaluation.**

RETURN A COPY OF THIS COMPLETED FORM, YOUR FINAL INVOICE, AND THE DEFECTIVE PARTS TO THE FT. WORTH, TX ADDRESS. YOU WILL BE BILLED FOR ANY PARTS NOT RETURNED. PROCESSING STARTS WHEN THE PARTS AND PAPERWORK ARE RETURNED. WE CAN NOT PROCESS ANY LABOR CLAIM OR INVOICE SENT IN MORE THAN 90 DAYS FROM ORIGINAL WARRANTY REQUEST.